



411 Ansel Street
Phone: 864-232-5368 Fax: 864-232-7599

WEEKLY UPDATE

June 12, 2020

Dear Residents and Families/Representatives,

As of today, we have a total of 19 out of 87 residents, and 7 staff members out of 16, who have tested positive for COVID-19.

Our staff continues to practice the enhanced safety precautions we have previously reported to you through our website and we are closely monitoring the recommendations of our federal, state and local health officials regarding all aspects of COVID-19 from mass testing to visitation recommendations.

In fact, as South Carolina continues to loosen COVID-19 restrictions throughout the state, many people are asking when they will be able to visit their loved ones. At this time, the Centers for Medicare and Medicaid Services ("CMS"), the Centers for Disease Control ("CDC") and our state health officials still recommend we restrict social visitation and only allow essential personnel in the facility. Please understand these restrictions are in place to reduce the risk of transmission of COVID-19 in our facility and to keep our residents safe.

We understand how difficult it has been to not see and visit your loved ones over the past several months and we appreciate your patience and understanding during this time. Until it is safe to allow visitors, please remember that we encourage you to stay in touch with your loved ones through FaceTime, emails, letters and phone calls. Please let us know if you are having trouble connecting with your loved one and we will be more than happy to facilitate your communication.

Please remember to check our website for updates. As always, we will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19. As always, please contact us directly at 864-232-5368, if you have any questions or concerns.

Sincerely,

A handwritten signature in cursive script that reads 'Ashley Lloyd'.

Ashley Lloyd, LNHA, BSW, MA, MHA
Administrator



411 Ansel Street

Greenville, SC 29601

(864)232-5368 Telephone

(864)232-7599 Fax

WEEKLY UPDATE

June 19, 2020

Dear Residents and Families/Representatives,

Please accept this letter as Magnolia Manor of Greenville's weekly update to keep you informed about the status of COVID in our facility and what we are doing to keep our residents and staff safe during the ongoing coronavirus pandemic.

As of today, 35 residents and 9 staff members have tested positive for COVID-19.

As a reminder, we continue to closely monitor and follow the recommendations of our federal, state and local health officials. Only essential personnel are allowed inside the facility and we screen them for signs and symptoms of illness prior to entering. Our residents are continually monitored and staff is using PPE as recommended by the CDC. Staff is frequently reminded and encouraged to practice social distancing and to use hand sanitizer and frequently wash their hands when they are in the facility and out in the community. We ask them not to report to work if they have symptoms of illness.

Please continue to check our website for updates. As always, we will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19.

If you have any questions or concerns, please contact us directly (864)232-5368.

Sincerely,

Ashley Lloyd, LNHA, BSW, MA, MHA
Administrator



411 Ansel Street

Phone: 864-232-5368

Fax: 864-232-7599

WEEKLY UPDATE

June 26, 2020

Dear Residents and Families/Representatives,

As of today, 32 residents and 14 staff members have tested positive for COVID-19.

While we focus on stopping further spread of this virus in our facility by continuing to follow the recommendations of our health officials and practicing the enhanced safety measures we have previously reported to you, we also want to make sure our residents' daily routines are as normal as possible and that they get to see their loved ones! We're continuing to conduct virtual and window visits.

As always, please continue to check our website for updates. We will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19.

If you have any questions or concerns please contact us directly (864)232-5368.

Sincerely,

Ashley Lloyd, LNHA, BSW, MA, MHA

Ashley Lloyd, LNHA, BSW, MA, MHA
Administrator